



Bloomfield

East Hartford

Hartford

Newington

Rocky Hill

West Hartford

Wethersfield

Windsor



The MDC employee Affirmative Action Advisory Committee is an integral part of the planning for the district's diversity efforts.

MDC Diversity Programs & Initiatives

In the fall of 2007, the District Board adopted the MDC's 2007 Affirmative Action Plan. The purpose and goal of the plan is to develop and implement fair hiring practices and equal employment opportunities. The District continues to be committed to the concept and practice of these initiatives in all aspects of employment.

Here are some steps we've taken:

- MDC has become a member of the Advancing Minorities' Interest in Engineering (AMIE), a non-profit organization that works specifically with the Schools of Engineering at HBCU's (historically Black Colleges and Universities) to attract, educate, graduate and place under-represented minority students in engineering careers. AMIE acts as a catalyst that merges Industry-Government/Academia partnership support programs to advance minorities interested in engineering.
- Established a relationship with Connecticut's Permanent Commission on the Status of Women and their Non-Traditional Employment Opportunities for Women Training Program.
- We attended over a dozen career fairs and exhibits in 2007 in the Hartford area, which include UCONN, University of Hartford,

Urban League of Greater Hartford, Department of Labor, Hispanic Professional Network, National Society of Black Engineers, Heroes for Hire (through the Veteran Affairs Office) and the Hartford Courant/Careerbuilder.

- MDC has developed a Diversity Internship Program to hire college students, primarily women and people of color, for summer and winter internships specific to their major.

Our efforts are producing results. The District's workforce is currently comprised of 35% women and people of color. The District has a long standing and continued commitment to equal employment opportunity and diversity in the workplace, with firm plans to ensure continued future success in these areas.



Go Green with the MDC

Learn How To Live Green This Earth Day

Join the MDC's Earth Day celebration from 12- 4 p.m., Sunday April 20, at the West Hartford Water Treatment Facility, 1420 Farmington Ave, West Hartford. ■ The day will include informational displays on the MDC's activities and how they protect the environment. There will be a special presentation of "Living the Green Dream – A Theatrical Production," that shares ideas for kids about living green. This original program was written by a Hartford home-schooling family – who are also the performers. ■ The event is free and open to the public. ■ One way to GO GREEN...sign up for our eNewsletter! Contact Melissa Bengtson at (860)278-7850 x3221 or email her at mbengtson@themdc.com.

DID YOU KNOW?

Each town in Connecticut is required to provide a drop-off location for the safe disposal of car batteries and waste oil. For a list of participating towns, visit the MDC website, www.themdc.com.



Service Provider	<input type="checkbox"/> Billing	<input type="checkbox"/> Field Services	<input type="checkbox"/> Offices	<input type="checkbox"/> Call Center
Nature of Your Contact	<input type="checkbox"/> Service Request/Premise Visit	<input type="checkbox"/> Plan Review	<input type="checkbox"/> Technical Assistance	<input type="checkbox"/> Permitting
Statements-Check as Appropriate	Strongly Agree	Agree	Disagree	Strongly Disagree
Staff was courteous and helpful				
Staff provided complete, accurate information/service				
Response was timely				
My overall experience was positive				
Comments:	Address: _____			
Name: _____	State: _____	Zip: _____	Phone: _____	
City: _____	Email: _____			

CUSTOMER SERVICE DEPARTMENT SURVEY

The MDC is improving the overall service that we provide to our customers. Beginning this month, customers who have had contact with the MDC's billing, field services, call center or other department will receive a postage-paid "Customer Service Survey" asking them to rate their experience. Please send in the survey and we look forward to your feedback!



MDC REACHES OUT...

Bob Weimar, Chief of the Program Management Unit, traveled to Berlin to speak at a recent workshop sponsored by the Connecticut River Coastal Conservation District. The workshop focused on the health and quality of the Mattabasset River watershed. Bob spoke about the MDC's experience in the Connecticut River watershed, specifically how the Clean Water Project is working to eliminate sewer overflows and enhance the Connecticut River.



Community Coordination on the Clean Water Project

Coordinating and planning projects with various town departments and utility companies is a massive but crucial undertaking to the success of any project. Beginning this year, Clean Water Project construction will take place throughout the district and may affect residents, visitors and commuters.

In order to minimize any disruption to our customers, the MDC is working closely with town officials to strategically plan project schedules, street closures and traffic interruptions, and more.

"Our primary focus is to eliminate sewage problems to satisfy state and federal orders at the lowest possible cost," explained Bob Weimar, Chief of the Program Management Unit for the Clean Water Project. "As our work affects local neighborhoods, businesses and utilities, we are taking steps to lessen the inconveniences caused by our program to the public."

In 2007 the Department of Public Works Advisory Board was formed and is comprised of Public Works Directors throughout the District. The MDC also organizes and hosts monthly utility meetings, bi-monthly contractor forums and will also be establishing outreach offices in the communities where projects will take place. These offices will staff community liaisons that will be available to answer questions and inform residents on the various MDC projects.

For more information on the MDC's Clean Water Project, visit our web site, www.thecleanwaterproject.com.



WHO'S WHO ON THE CLEAN WATER PROJECT

Abdul-Rahmaan Muhammad has been hired as a consultant to manage the District's diversity programs related to the Clean Water Project. These programs include outreach, supporting workforce development and inclusion of minority/woman-owned businesses on the project.

CORRECTION: Last month, an editing error was made in the cost we reported per 1,000 gallons of water. The correct information is: The cost per 1,000 gallons of water is \$3.41 which includes the special sewer service charge applied to customers who receive both water and sewer services. The cost for customers who receive water service only is \$2.94 per 1,000 gallons.